



Home User App Compatibility

The following list of **Android™** and **Apple®** phones have been confirmed or reported to work with the myBioness™ mobile app. If the phone is not listed, compatibility with the myBioness™ mobile app is unknown at this time. Please reference the **Frequently Asked Questions (FAQs)** section below for commonly asked inquiries.

Note: The list below is applicable for regions where these apps are available for Android on the Google Play Store.

Status	Android Phone	Model Number(s)	Android Operating System Version(s)
Compatible	Google Pixel 2 XL	G011C	11
	Google Pixel 3	Pixel 3	11
	Google Pixel 4	G020I	11
	LG G7 ThinQ	LM-G710ULM	8
	LG V40 ThinQ	LM-V405UA	8.1.0
	LG Journey LTE	LG L322DL	9
	OnePlus 6	OnePlus A6000	8.1.0
	OnePlus 6T	OnePlus A6013	9
	OnePlus 8T 5G	KB2007	11
	Samsung Galaxy J3	SM-J330G/DS	8
	Samsung Galaxy J5	SM-J530F	7
	Samsung Galaxy J7 Pro	SM-J730GM	9
	Samsung Galaxy Note 9	SM-N960F/DS	10
	Samsung Galaxy S7 Active	SM-G891A	8
	Samsung Galaxy S8	SM-G950U	8
	Samsung Galaxy S9 Plus	SM-G965F/DS	10
	Samsung Galaxy S10 Lite	SM-G770F1/DS	11
	Samsung S20 5G	SM-G981U	11
Samsung S20 5G	SM-G981U1	10	
Not Compatible	Samsung J3	SM-J320H	-
	Samsung J7 Neo	SM-J701M	7

Status	Apple iPhone®
Compatible	iPhone 12
	iPhone X
	iPhone XR
	iPhone XS Max
	iPhone 8
	iPhone 6
	iPhone 6 Plus
	iPhone 5s
Not Compatible	N/A

Frequently Asked Questions (FAQs)

1. What if my Android phone model number and/or operating system version do not match?

Unfortunately, the Android phone model number and operating system version must match to ensure compatibility. If either the model number or the operating system version differ, compatibility with the myBioness™ mobile app is unknown.

2. My phone is not listed. Can I still download the myBioness™ mobile app?

The specific phone make, model, and operating system listed here have been tested to ensure compatibility with the myBioness™ mobile app. You may try to download the myBioness™ mobile app to check functionality however we cannot guarantee compatibility of phones not specified on this list.

3. Is the myBioness™ mobile app compatible with an iPad or tablet?

Unfortunately, the app is currently not compatible with an iPad or tablet.

Individual results may vary. Consult with a qualified physician to determine if these products are right for you.

Important Safety Information and Risk: For Indications for Use, Contraindications, Warnings, Adverse Reactions, Precautions, and other safety information please refer to www.bioness.com/Safety_and_Risk_Information.php (also available in the L300 Go User's Guide).



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